



| A KMS Company

# DIGITAL TESTING SERVICE

Embrace the Digital Enterprise





A premier global technology consulting firm that provides innovative software services and digital solutions to empower its clients to achieve more



**2022**

Launched KMS Healthcare to specialize in healthcare services and products and Kaypay - a product of BNPL

**2021**

Launched BankTech Center to accompany the regional banks' Digital Transformation journey

**2019**

Established KMS Solutions to help APAC clients with World-class Digital Solutions

**2016**

Launched Kobiton - an all-in-one mobile test automation platform

**2015**

Launched Katalon - an award-winning test automation tool

**2011**

Launched QASymphony - a leading agile test management platform

**2009**

Established KMS Technology in Atlanta, U.S & Vietnam



**Global Operations**

5 Offices across the  
US, Australia & Vietnam



**Solid Footprint in Vietnam**

1,600+ Member



**Software Engineering Excellence**

130+ Global Clients &  
\$13.8B in cumulative value generated



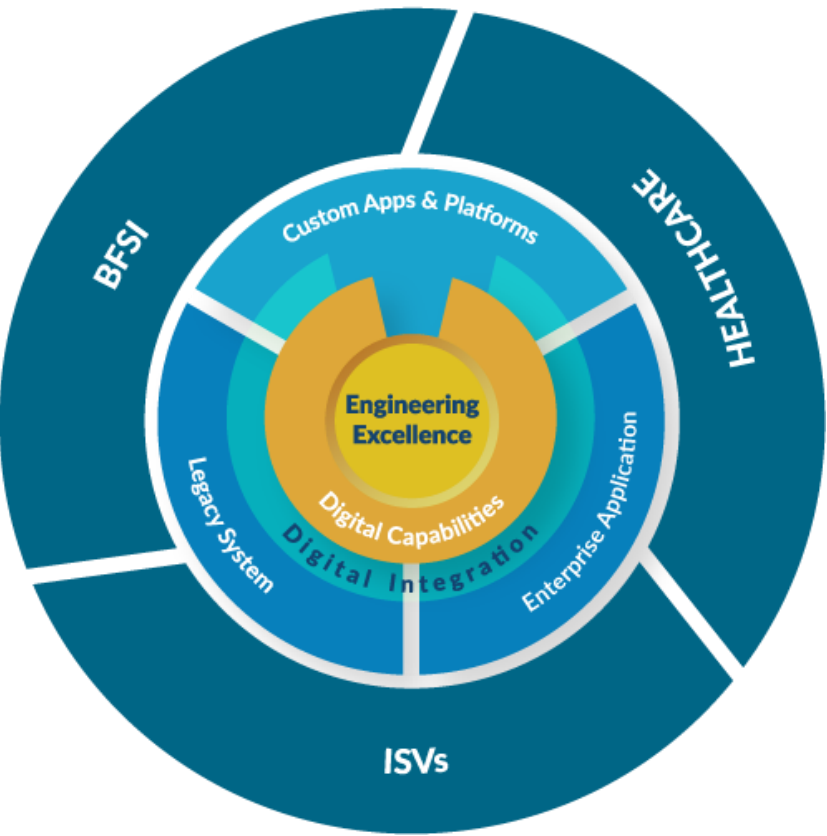
**Strong Quality Focus**

3 Software Quality Products &  
Platforms built and launched



# KMS SOLUTIONS OVERVIEW

Designated to bring the world’s innovative technologies to Asia Pacific. It helps organizations achieve their business goals through world-class digital capabilities and fit-for-purpose solutions



  
**WORLD-CLASS SOLUTIONS**

  
**DIGITAL FOCUS**

  
**ACCELERATED TIME TO VALUE**



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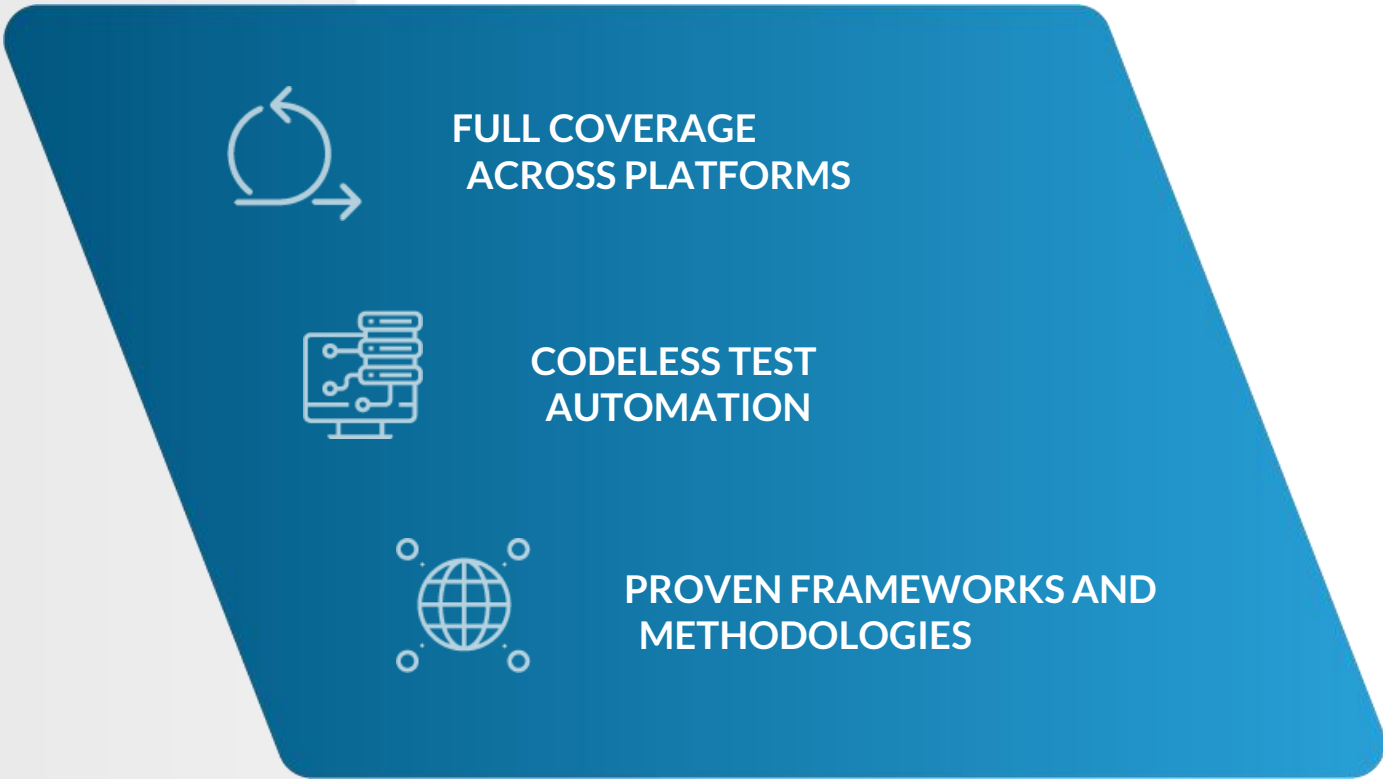
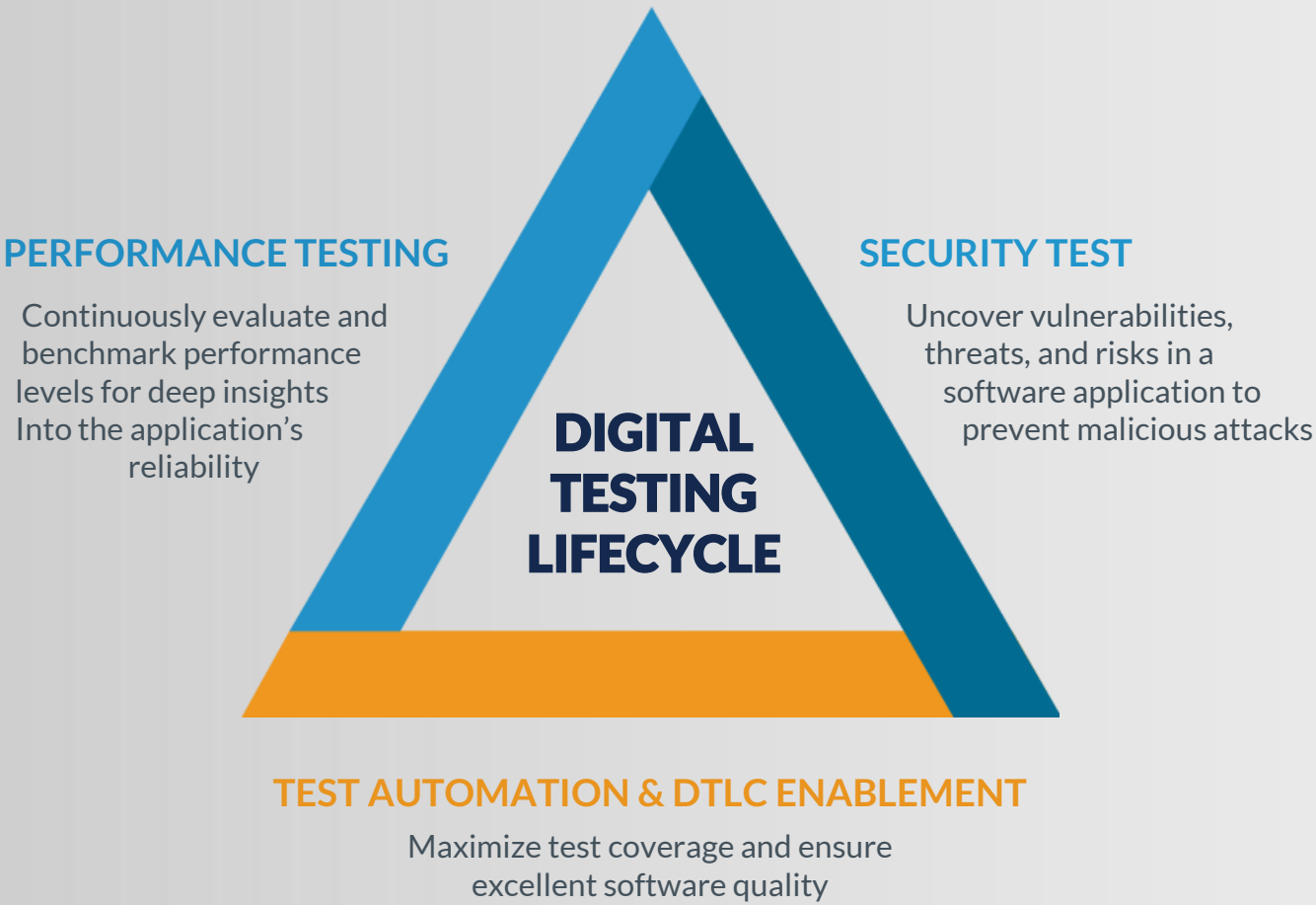
## PARTNER NETWORK

|   |   |   |
|---|---|---|
|    |    |    |
|    |    |    |
|    |    |    |
|  |  |  |
|  |  |  |

# DIGITAL TESTING OFFERINGS



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## OUR PLATFORMS OF CHOICE



## CLOUD SERVICES



# DIGITAL TESTING CHALLENGES



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## **SLOW TIME TO MARKET**

Slow time-to-market of product launching due to Manual Testing.



## **TESTING EFFORT**

Testing Effort is increasing time by time due to manual-intensive task. Testing is also behind DevOps



## **QUALITY POST PRODUCTION**

Frequently evolving scope due to dynamic customer behaviors which can be easy to miss critical tests for any requirement



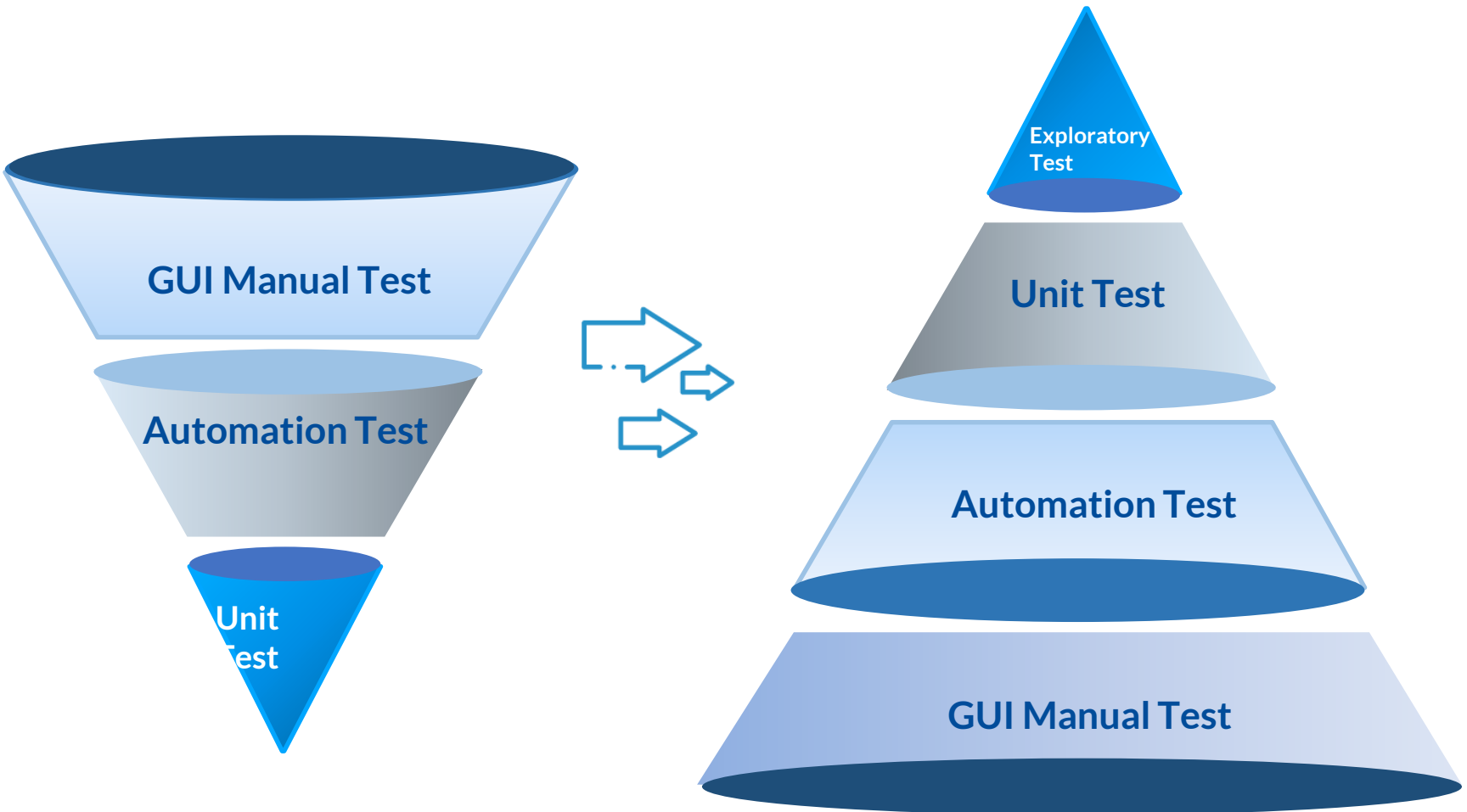
## **INADEQUATE TESTING COVERAGE**

Defect leakage due to capacity or time constraints

# ESSENTIAL ELEMENTS FOR CONTINUOUS TESTING



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TRADITIONAL APPROACH

AGILE APPROACH



Requirement traceability  
& risk assessment



Shift-left and Automation



Service Virtualization

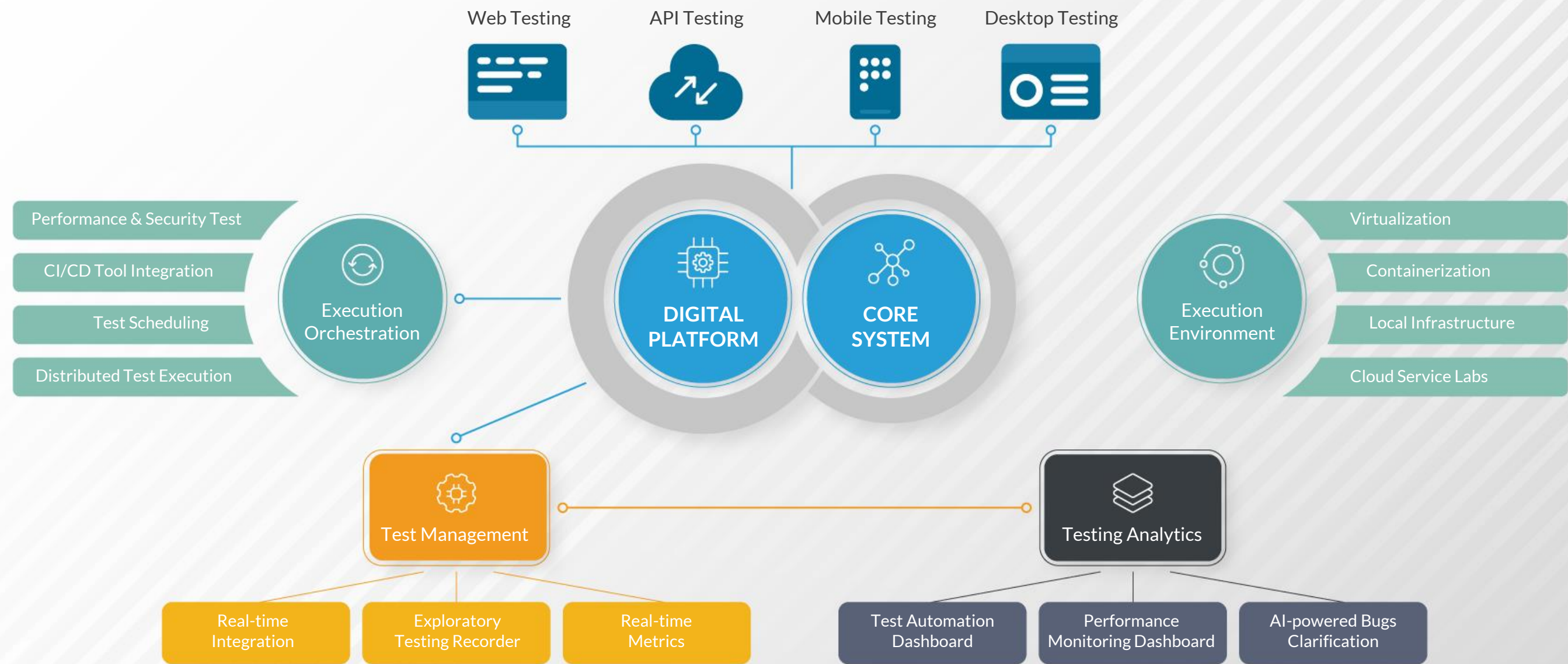


Integrated Toolchain

# KMS AUTOMATION TESTING FRAMEWORK



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Help businesses innovate faster with comprehensive Quality Assurance solutions

# KMS QUALITY PERSPECTIVES

## The 4-stage approach



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### REQUIREMENT ANALYSIS

- Participate in Requirements Walkthrough
- Identification of critical functionalities
- Preparation of Test Strategy
- Acceptance criteria, performance expectations

☐ Quality Plan



### DESIGN & BUILD

- Involved in review of design document
- Creation of test plan (manual / automated)
- Creation of Test Scripts
- Creation of Execution Plan

☐ Quality Execution Plan  
☐ Test Cases / Test Scripts  
☐ Review Logs



### EXECUTION

- Execution of test cases as per test plan
- Creation of defect log for issues / defects encountered during test execution
- Re-Execution of test scripts once the defects are closed by the developers

☐ Quality Execution Plan  
☐ Test Cases / Test Scripts  
☐ Review Logs



### UAT

- Extract test cases and deliver to client
- Creation of defect log for issues / defects encountered during test execution
- Re-Execution of test scripts once the defects are closed by the developers

☐ Defects log  
☐ Test Completion Reports

# KMS DIGITAL TESTING OFFERING



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Provides Digital Testing Teams that covers Lifecycle Testing across applications



## Quality Plan

Maximize test coverage and ensure excellent software quality



## Functional Test

Creation of test plan (manual / automated), Test Scripts, Execution Plan, Perform functional test activities with development teams.



## User Acceptance Test

Independent user-acceptance test, follow predefined User Requirements and Acceptance Criteria



## Performance Test

Continuously evaluate and benchmark performance for applications



## System Integration Test

Verifies the proper execution of software components within the big solution; testing for dependencies between different components.



## Automation Test

Maximize test coverage and ensure excellent software quality



## Security Test

Uncover vulnerabilities, threats, and risks in applications to prevent malicious attacks

## Client's benefits

- Independent view for testing
- Best-in-class for Automation Testing tool & approach
- Improve quality and reduce risk

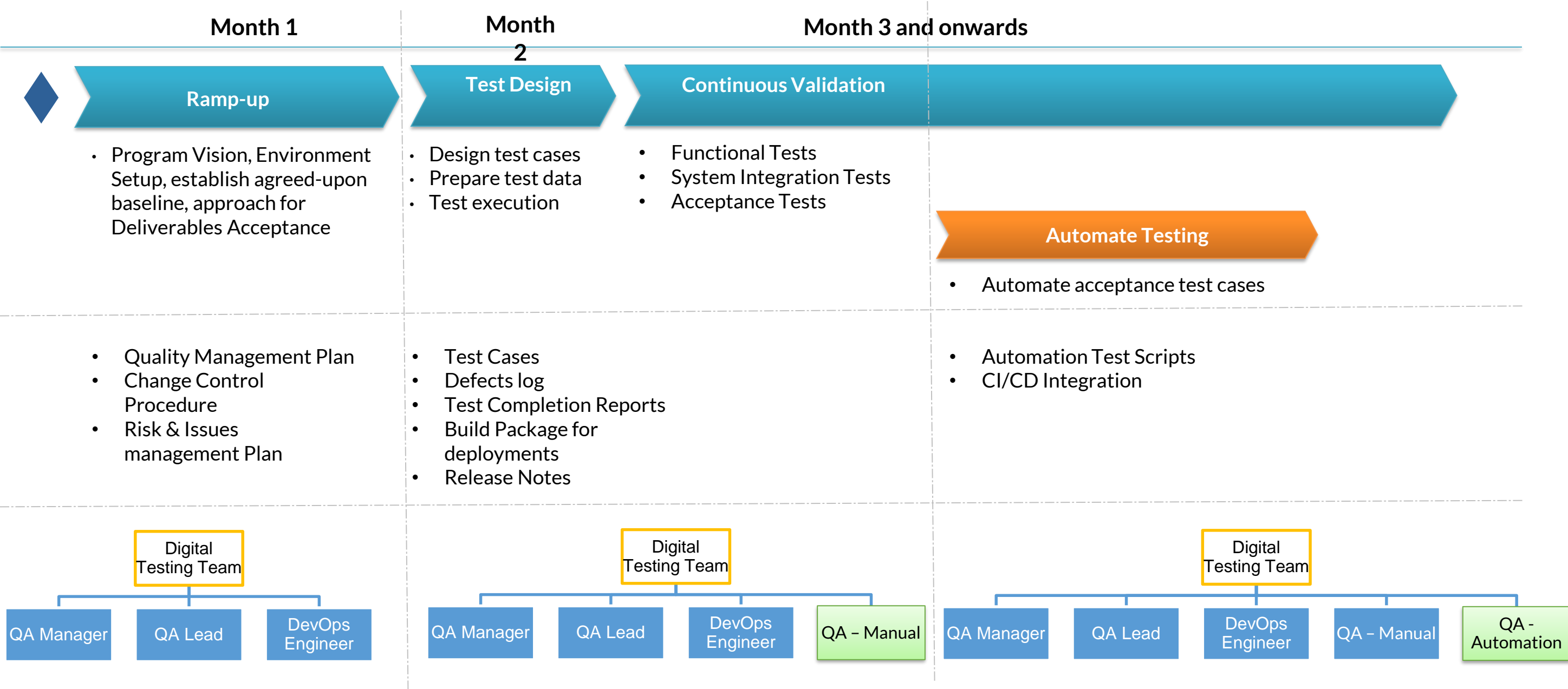


# DIGITAL TESTING TEAM



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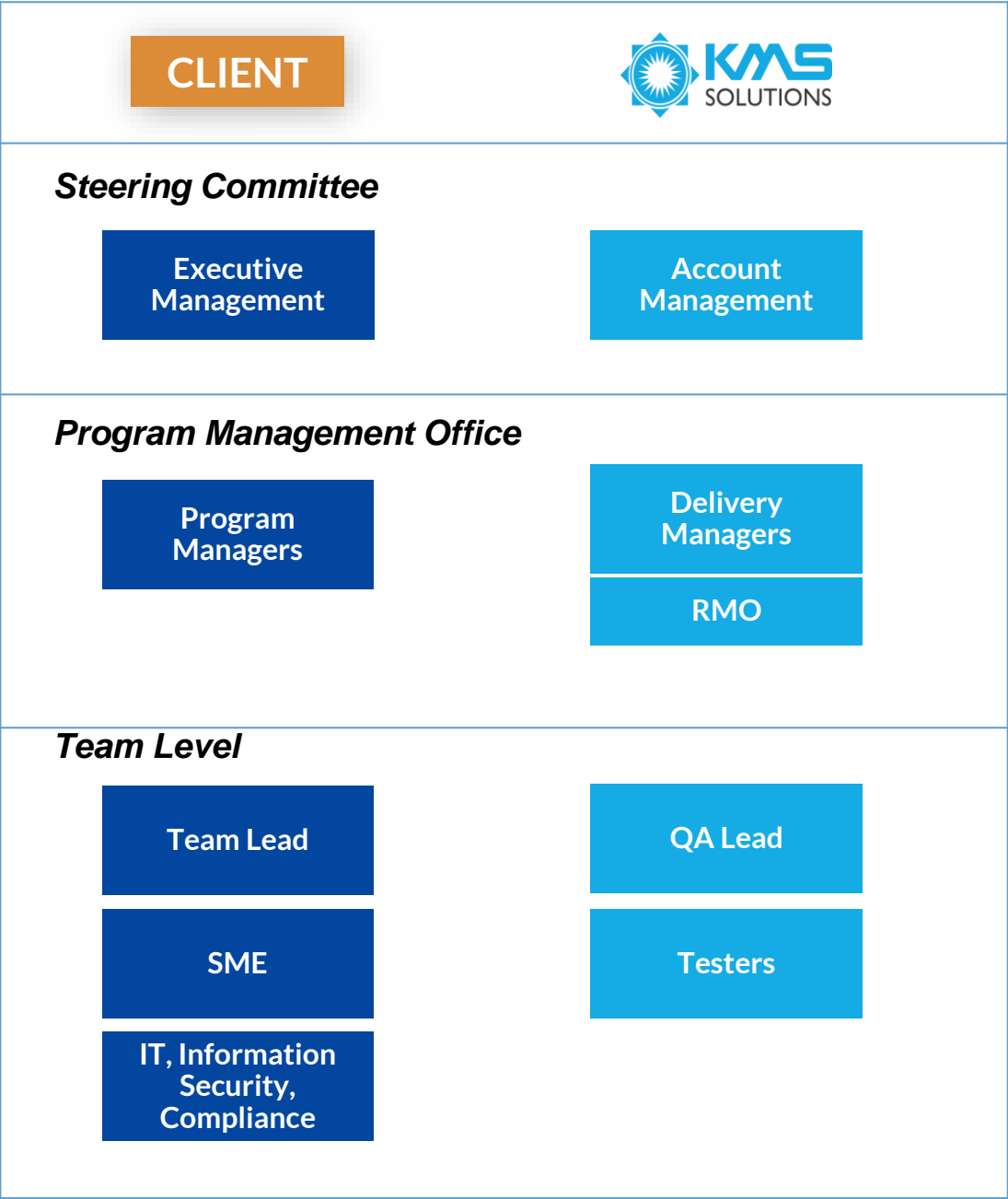
## Timeline and Key Activities



# PROGRAM ORGANIZATION



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| Responsibilities   |
|--|
| <ul style="list-style-type: none"><li>• Provide business oversight</li><li>• Long-term plans, business trends and direction</li><li>• Alignment of Sacombank and KMS goals</li><li>• Resolve Issues and disputes</li><li>• Manage Escalations</li></ul>  |
| <ul style="list-style-type: none"><li>• Review action items from Steering Committee</li><li>• Program executions: Scope, Budget, Deliverables Quality</li><li>• Review Status Reports</li><li>• Resource Forecasting &amp; Utilizations</li></ul>  |
| <ul style="list-style-type: none"><li>• Digital Testing Teams for Functional Test, Integration Tests, Acceptance Tests</li><li>• Peer reviews and own quality standards</li><li>• Definition of Done</li><li>• Deliverables Status / Service Levels Status</li><li>• Prioritize and coordinate of work activities</li><li>• Identify continuous improvement opportunities</li><li>• Risks &amp; Mitigation plans</li></ul> |

| Meeting Frequency  |
|--|
| <ul style="list-style-type: none"><li>• Monthly during initiation phase</li><li>• Quarterly during execution phase</li><li>• Monthly performance Reports</li></ul>   |
| <ul style="list-style-type: none"><li>• Bi-monthly during initiation phase,</li><li>• Monthly during execution phase</li><li>• Weekly &amp; Monthly Reports</li></ul>  |
| <ul style="list-style-type: none"><li>• Scrum Ceremonies: Daily stand-up, Sprint Review/System Demos, Sprint Planning, Retrospective</li><li>• Kanban: Weekly Status Reports</li><li>• Key Performance Indicator Reports</li></ul> |



# THESE BRANDS TRUST KMS



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